

For a professional approach to meeting your training needs.



Invest in tomorrow and train today.



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## Invest in tomorrow and train today.

### Introduction

Peek Performance Development Ltd (PP Development) may be a new name in the automobile sector as a training provider, but its founder, Geoff Peek, has many years experience in providing quality technical training courses both here in the UK and globally to meet clients demands.

Within its first year of trading, PP Development has secured a number of contracts to provide training solutions both here in the UK and around the world.

We specialise in the development and delivery of training courses for vehicle manufacturers / importers and independent workshops to suit the requirements of the client.

If you have the need for well planned and designed training courses delivered in an enthusiastic manner, then contact PP Development today to discuss your requirements. See page 6 for contact details.

## **Company Profile**

Peek Performance Development Ltd develop and deliver technical and aftersales training courses within the automotive industry. We work closely with our clients to ensure that the exact training requirements are met and deliver dedicated and memorable training courses for all who attend.

We value our clients and take time from the outset to get to know them and fully understand their training objectives and goals. By taking the time at the beginning, we can ensure that any work carried out is of the highest standards, corporate related, measured and meets the needs as stated.

By offering an extensive range of services, Peek Performance Development Ltd are able to provide exactly what you need, from 'off the shelf' generic training courses to 'manufacturer specific' specialist courses. We will work with you to ensure we meet your exact requirements. For further details of the types of courses we can provide, please refer to page 4.



#### **Services Provided**

By offering an extensive range of services, Peek Performance Development Ltd is able to provide exactly what you need.

The details below will give you a clear indication of what Peek Performance Development Ltd can provide. However, please note, that this list is not exhaustive, so if you have requirements that are not listed here, then please contact us to discuss further. Contact details can be found on page 6.

### Training Course Authoring

Your own branded courses designed to include: Power Point presentation, Leaders guides, Practical tasks, Handouts etc. Just provide us with a comprehensive brief including time scales and we will do the rest. Whilst authoring training courses, regular contact will be kept with the client to ensure targets are met and any last minute changes are catered for. Within our courses we will only incorporate graphics and photographs which are royalty free and /or have been provided by and are the intellectual property of your organisation.

#### New Product Training

We specialise in new product training courses for both technical and non technical staff. From a technical appreciation course for sales staff to a full on technical and diagnosis course for technicians. We can design and deliver your specific needs.

We can also develop course content to be utilised for distance learning (web based etc) and one off training courses.

Just provide us with the course aims and objectives and allow us access to the product information, and we will do the rest.

### Training Programme Structure

Do you need to introduce a structured training programme to provide technician's progression within their chosen careers? Peek Performance Development Ltd have experience in constucting progressive training programmes to meet the client's and technician's needs. We can provide anything from consultation through to designing and delivering the courses and anything inbetween. This can be a very time consuming process, so let Peek Performance Development Ltd take the burden.



#### Training Course Delivery

Here at Peek Performance Development Ltd, we pride ourselves on the training we provide. Dedicated, imaginative, enthusiastic, inventive are some of the words you could use to describe our training. Delegates attending our training will have a memorable experience and will benefit from our training style and enthusiasm.

### Training Needs Analysis

It's all very well providing training, but what do your potential delegates actually need? By carrying out a Training Needs Analysis (TNA) we can assist you in the understanding of exact requirements.

We can produce anything from a written TNA question paper on a number of key subjects through to practical workshop assessments or a combination of both. From the results of the TNA, we can provide you with a detailed list of training requirements and prioritise the subjects accordingly.

### • Skills Competition Design

Need to find your best technician of the year? Peek Performance Development Ltd have developed a number of skills competitions for it's clients in the past. We can design practical and theory based tasks to meet your requests and therefore help you decide who is the best of the best!

### • Apprentice Training

Apprentices are the future to our business, by providing sound foundations at an early stage of their career, apprentices can develop into first class technicians and help drive the dealer networks forward. We have many years experience in providing training to apprentices in a way that is enjoyable and enhances their learning experience.

Contact us for further details and to discuss your requirements.



#### Other Services

#### > Train the Trainer.

Experienced in developing potential trainers on all aspects of training. A 'hands on' course with plenty of candidate participation covering all areas from developing course material and training techniques, through to dealing with challenging situations.

#### > Technical for Non Technical.

Courses designed for 'front of house' staff to gain appreciation of technical areas of the product. This has been a well received course and is ideally suited to Service Reception, Warranty, Parts staff etc.

### > Soft Skills Training.

With the ability to understand subject matter quickly and a charismatic training style, candidates will benefit from attending the training sessions.

### > Dealer Auditing.

Ability to carry out dealer audits as required, ranging from full warranty audits and dealer minimum standards etc.

## Why use Peek Performance Development Ltd

We all work under extreme pressure and have very high targets and tight budgets to adhere to. By utilising Peek Performance Development Ltd's experience and expertise, we can remove the pressure of training.

All your training requirements can be handled under one roof. We can provide one off ad hoc training through to full bespoke training programmes and anything in between.

Let Peek Performance Development Ltd be your answer to training and free yourself for the other pressures of work!

Training is the future of our industry and with the help of Peek Performance Development Ltd you can unlock people's potential and prepare them for the future.

#### Invest in tomorrow and train today!

For a professional approach to training and the chance to discuss your requirements, contact Geoff Peek who can offer the guidance and support you are looking for.



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